# COMMUNITY RESOURCE ASSISTANCE GUIDE

Gaston County, NC

North Carolina Division of Workforce Solutions



December 2023

## COMMUNITY RESOURCE ASSISTANCE GUIDE

#### Childcare / Youth Services

Agency Name: Boys & Girls Clubs of Greater Gaston
Address: 310 South Boyd Street, Gastonia, NC 28052

**Phone:** (704) 810-9524

Website: <a href="www.bgcgreatergaston.org">www.bgcgreatergaston.org</a>

**Service(s) Offered:** Serves Gaston County youth ages 6 to 18. Provides a positive place for kids to go after school Monday – Friday and summer programming. Offers homework help and tutoring every day at the clubs. Four club locations in Gaston County.

Agency Name:Gaston Community Action, Inc. – Head StartAddress:223 North Morris Street, Gastonia, NC 28052

**Phone:** (704) 861-2283

Website: <a href="www.gastonca.org/programs/head\_start">www.gastonca.org/programs/head\_start</a>

Service(s) Offered: Head Start is a national program that aims to promote school readiness to our youngest children. Children must be 3 or 4 years of age by August  $31^{st}$  of the current year. Head Start offers free services to families who reside in Gaston and Lincoln counties and meet federal low-income guidelines. Families who receive public assistance or other benefits may also be eligible. Application must be completed and submitted with the appropriate documentation. Office hours are Monday – Friday, 8:30 am – 5:00 pm.

Agency Name: Gaston County Social Services – Child Care Assistance
Address: 330 Dr. Martin Luther King, Jr. Way, Gastonia, NC 28052

Phone: (704) 862-7515 Website: www.gastonhhs.org

**Service(s) Offered:** Subsidized Child Care Assistance program provides childcare assistance for low income working parents, parents in training, or for abused or neglected children. Provides transportation to childcare on a limited basis. Office hours are Monday – Friday, 8:00 am – 5:00 pm.

Agency Name: NC Pre-K / Gaston County Schools

Address: 3950 West Franklin Boulevard, Gastonia, NC 28052

**Phone:** (704) 866-6124

Website: www.gaston.k12.nc.us/prekindergarten

www.gastonprekncc.scriborder.com (Student Enrollment)

**Service(s) Offered:** Pre-kindergarten program to provide enriching services and a solid foundation for eligible pre-k children as they begin their journey of lifelong learning. Children must reside in Gaston County, be four years old on or before August 31st of the program year, and meet household income requirements. Office hours are Monday – Friday, 8:00 am – 4:30 pm.

Agency Name: NextGen (Youth Services) @ Gaston College Address: 201 Highway 321 South, Dallas, NC 28034

**Phone:** (704) 923-8410

Website: www.gaston.edu/high-school-equivalency/gaston-college-youthworks/

www.gastonyouthworks.com

Service(s) Offered: A comprehensive education, training, and employment program for young adults ages 16-24 in Gaston County with one or more barriers to employment. NextGen can assist with career planning, paid internships, GED or adult high school classes, occupational training, mentoring and leadership development, job placement services, and more. Office hours at Gaston College are Monday – Thursday, 8:00 am – 6:00 pm, and Friday, 8:00 am – 12:00 pm.

Other Location: NextGen (Youth Services) @ NCWorks Career Center - Gaston

1391 Bessemer City Road, Gastonia, NC 28052

(704) 853-8328

Office hours at NCWorks are Monday – Thursday, 8:00 am – 4:00 pm.

Agency Name: Partnership for Children of Lincoln & Gaston Counties

Address: 120 Roechling Street, Dallas, NC 28034

 Phone:
 (704) 922-0900

 Website:
 www.pfclg.org

**Service(s) Offered:** The Partnership is a nonprofit organization that provides services, advocates and collaborates with others to ensure the well-being of children, ages birth to 5, so they can reach their health, developmental, and educational potential. Services are provided through Smart Start, an early childhood initiative, and include early childhood education and childcare referrals.

## Clothing

Agency Name: Belmont Community Organization
Address: 91 East Catawba Street, Belmont, NC 28012

**Phone:** (704) 825-4526

Website: www.belmontcommunityorg.info

**Service(s) Offered:** Belmont area only – clothing, food, furniture, appliances, and household

items. Also provides limited financial assistance for medication, rent, and utilities. Photo ID, household income information, and proof of residence in Belmont required for assistance. Open Monday – Friday, 9:00 am – 1:00 pm.

Agency Name: Bessemer City Crisis Center

Address: 315 East Virginia Avenue, Bessemer City, NC 28016

**Phone:** (704) 629-2147

**Service(s) Offered:** Bessemer City area only – provides food and utility assistance; clothing available for purchase from their thrift store. Open Tuesday – Friday, 11:00 am – 4:00 pm, and Saturday, 9:30 am – 1:00 pm.

Agency Name: Cherryville Area Ministries

Address: 212 North Mountain Street, Cherryville, NC 28021

**Phone:** (704) 435-3816

Website: www.cherryvilleareaministries.weebly.com

Service(s) Offered: Cherryville area only – assists families in need with food, clothing, utilities, gas, medication, and rental assistance. Verifications needed: Social Security card; photo ID, proof of income and address for all household members 21 years and older; and lease agreement for rental assistance. Assistance hours Monday / Tuesday / Thursday, 8:30 am – 12:00 pm and 1:45 pm – 3:00 pm. Closed Wednesday / Friday / Saturday / Sunday. Individuals can shop for an array of high-quality used items at very low prices at their thrift store. Thrift Store open Monday – Friday, 8:00 am – 5:00 pm, and Saturday, 8:00 am – 12:00 pm.

Agency Name: Closet of Hope

Address: 202 South New Hope Road, Gastonia, NC 28054

Phone: (704) 284-3582

Website: www.hope4gaston.com

**Services(s) Offered:** Provides gently used clothing, beginning at age 2 through adult, to referred individuals and families. Referral partners include Department of Social Services, Gaston County Schools, and low-income assistance organizations. **By appointment only**.

Agency Name: Greater Gaston Baptist Association Community Ministries

Address: 1607 Rankin Lake Road, Gastonia, NC 28052

**Phone:** (704) 867-7257

Website: www.ggba.net/communityministries

**Service(s) Offered:** Provides food and clothing on a limited basis. Serves Gaston County.

Open Monday – Thursday, 9:00 am – 11:00 am. Call for appointment.

Agency Name: The Salvation Army

Address: 107 South Broad Street, Gastonia, NC 28052

**Phone:** (704) 867-6145

Website: www.southernusa.salvationarmy.org/gaston-lincoln-counties

National Website: <a href="www.salvationarmyusa.org">www.salvationarmyusa.org</a>

**Service(s) Offered:** Provides clothing, food, shelter, rent, and utilities for Gaston and

 $Lincoln\ counties\ as\ funds\ are\ available.\ ID\ needed\ for\ shelter.\ Hours\ of\ operation:\ Monday-Friday,$ 

9:00 am - 4:30 pm.

Agency Name: S.O.C.K.S. Inc.

Serving Our Community with Kindness in Springwood

Address: 160 Woodlawn Street, Belmont, NC 28012

**Phone:** (704) 827-8780

Website: www.unitedwaygaston.org

**Service(s) Offered:** S.O.C.K.S. serves North Belmont, Springwood and down Hickory Grove Road as far as Lane Road Extension. Program provides assistance with food, clothing, utilities, medicine, and hospital supplies free of charge. Hours Monday – Friday, 8:00 am – 5:00 pm.

## **Education / Training**

Agency Name: Gaston College, Main Campus

Address: 201 Highway 321 South, Dallas, NC 28034

 Phone:
 (704) 922-6200

 Website:
 www.gaston.edu

Service(s) Offered: Allied Health technology; business technologies; Liberal Arts and

Science, college transfer programs; trade and industrial technologies; diploma programs;

engineering technologies; continuing education; counseling; career planning and placement services;

library bookstore. English language learner and student activities.

Other Locations: Gaston College – Lincoln Campus

511 South Aspen Street, Lincolnton, NC 28092

(704) 748-5200

Gaston College - Kimbrell Campus

7220 Wilkinson Boulevard, Belmont, NC 28012

(704) 825-3737

Agency Name: Gaston Literacy Council

Address: 116 Dr. Martin Luther King Jr. Way, Gastonia, NC 28052

**Phone:** (704) 868-4815

Website: www.gastonliteracy.org

**Service(s) Offered:** English as a second language instruction; High School Equivalency Prep; Adult Basic Education (ABE); Financial Literacy classes; tutor training; workforce literacy; and Citizenship classes. Testing is by appointment only. Limited in-person classes offered. Other classes offered by Zoom. Hours Monday – Thursday, 9:00 am – 6:00 pm, and Friday, 9:00 am – 1:00 pm.

Agency Name: Goodwill Career Center

Address: 116 Armstrong Street, Gastonia, NC 28054

**Phone:** (704) 916-1610

Website: www.goodwillsp.org/services/career-centers/

**Service(s) Offered:** Assists with job search, computer skills and resumes; Basic Computer Lab; Work Readiness Lab; Retail Training and Interviewing Workshops. Forklift and OSHA training. Walk-ins welcome, or for virtual services complete the intake form online and then call to make an appointment. Open Monday – Friday, 8:30 am – 4:30 pm.

Agency Name: NextGen (Youth Services) @ Gaston College Address: 201 Highway 321 South, Dallas, NC 28034

**Phone:** (704) 923-8410

Website: www.gaston.edu/high-school-equivalency/gaston-college-youthworks/

www.gastonyouthworks.com

Service(s) Offered: A comprehensive education, training, and employment program for young adults ages 16-24 in Gaston County with one or more barriers to employment. NextGen can assist with career planning, paid internships, GED or adult high school classes, occupational training, mentoring and leadership development, job placement services, and more. Office hours at Gaston College are Monday – Thursday, 8:00 am – 6:00 pm, and Friday, 8:00 am – 12:00 pm.

Other Location: NextGen (Youth Services) @ NCWorks Career Center - Gaston

1391 Bessemer City Road, Gastonia, NC 28052

(704) 853-5328

Office hours at NCWorks are Monday – Thursday, 8:00 am – 4:00 pm.

Agency Name: WIOA – Workforce Innovation and Opportunity Act

NCWorks Career Center - Gaston County

Address: 1391 Bessemer City Road, Gastonia, NC 28052

**Phone:** (704) 853-5328

Website: www.gastongovworks.com

**Service(s) Offered:** Helps job seekers access employment, education, training, and supportive services. Program assists eligible unemployed, underemployed, and dislocated workers. Services could include individualized job search support, sponsorship for certificate / diploma / degree programs, work experience, or on-the-job training. Hours Monday – Thursday, 8:00 am – 4:30 pm, and Friday, 8:00 am – 1:00 pm.

## **Employment**

Agency Name: Goodwill Career Center

Address: 116 Armstrong Street, Gastonia, NC 28054

**Phone:** (704) 916-1610

Website: <a href="www.goodwillsp.org/services/career-centers/">www.goodwillsp.org/services/career-centers/</a>

Service(s) Offered: Assists with job search, computer skills and resumes; Basic Computer Lab; Work Readiness Lab; Retail Training and Interviewing Workshops. Forklift and OSHA training. Walk-ins welcome, or for virtual services complete the intake form online and then call to make an appointment. Open Monday – Friday, 8:30 am – 4:30 pm.

Agency Name: NCWorks Career Center – Gaston County
Address: 1391 Bessemer City Road, Gastonia, NC 28052

**Phone:** (704) 853-5328

Website: www.ncworks.gov or www.ncworksgaston.com

**Service(s) Offered:** Provides job referral and placement; job development; resume

preparation; Re-employment Services Program; Labor Market Information; Veterans Employment

Services; Fidelity Bonding; direct access to Trade; Referrals to specific training opportunities; Employer Services; In-Center Recruitment. Open Monday – Thursday, 8:00 am - 4:30 pm, and Friday, 8:00 am - 1:00 pm.

Agency Name: <u>Senior Community Service Employment Program (SCSEP)</u>

Gaston College (Sponsor Agency)

Address: 201 Highway 321 South, Dallas, NC 28034

**Phone:** (704) 922-6461 Delores Jones

(704) 922-6548 Office

Email: jones.delores@gaston.edu

Website: <u>www.centerforworkforceinclusion.org</u>

**Service(s) Offered:** Assists low income, unemployed, older workers, age 55 and older to obtain employment through the Senior Community Service Employment Program. Training is conducted primarily through paid community service assignments at public and non-profit organizations.

Agency Name: WIOA – Workforce Innovation and Opportunity Act

NCWorks Career Center - Gaston County

Address: 1391 Bessemer City Road, Gastonia, NC 28052

**Phone:** (704) 853-5328

Website: www.gastongovworks.com

**Service(s) Offered:** Helps job seekers access employment, education, training, and supportive services. Program assists eligible unemployed, underemployed, and dislocated workers. Services could include individualized job search support, sponsorship for certificate / diploma / degree programs, work experience, or on-the-job training. Hours Monday – Thursday, 8:00 am – 4:30 pm, and Friday, 8:00 am – 1:00 pm.

#### **Financial**

Agency Name:Cleveland Co. Community Development CorpAddress:200 East Franklin Blvd, Gastonia (at United Way Bldg.)

**Phone:** (704) 480-7701

**Service(s) Offered:** Serves Gaston, Lincoln, Cleveland and Rutherford County. Assists with credit issues / money management / family counseling. Homeownership counseling. Foreclosure prevention. Limited crisis funds available for rent, utilities. Call for an appointment. Monday – Thursday, 8:00 am – 6:00 pm.

#### Food

Agency Name: Belmont Community Organization
Address: 91 East Catawba Street, Belmont, NC 28012

**Phone:** (704) 825-4526

Website: www.belmontcommunityorg.info

**Service(s) Offered:** Belmont area only – food, clothing, furniture, appliances, household items, and limited financial assistance for medication, rent, and utilities. Open Monday – Friday, 9:00 am - 1:00 pm. Closed the week of July  $4^{th}$  and also follows the Gaston County Schools' winter holiday schedule.

Agency Name: Bessemer City Crisis Center

Address: 315 East Virginia Avenue, Bessemer City, NC 28016

**Phone:** (704) 629-2147

**Service(s) Offered:** Bessemer City area only – food, clothing, medicine, utilities, rent and

fuel assistance. Open Tuesday – Friday, 11:00 am – 4:00 pm.

Agency Name: B.R.E.A.D. Inc.

 $\underline{\mathbf{B}}$  lessings  $\underline{\mathbf{R}}$  ecceived  $\underline{\mathbf{E}}$  ach  $\underline{\mathbf{A}}$  ppointed  $\underline{\mathbf{D}}$  ay

Address: 3803 Old York Road, Gastonia, NC 28056

**Phone:** (704) 854-9221

Website: www.breadfoodbank.com

**Service(s) Offered:** Provides food to the homeless, elderly, and low-income individuals or families of Gaston County. Open Tuesday and Thursday mornings, 9:00 am - 12:00 pm. Bring photo ID and list of income and expenses.

Agency Name: Cherryville Area Ministries

Address: 212 North Mountain Street, Cherryville, NC 28021

**Phone:** (704) 435-3816

Website: www.cherryvilleareaministries.weebly.com

**Service(s) Offered:** Cherryville area only – clothing, food boxes, medicine, utilities, gas, and rent. Assistance hours Monday / Tuesday / Thursday, 8:30 am - 12:00 pm, and 1:45 pm - 3:00 pm. Closed Wednesday / Friday / Saturday / Sunday. Thrift store open Monday – Friday, 8:00 am - 5:00 pm, and Saturday, 8:00 am - 12:00 pm.

Agency Name: Community Relief Organization of Mount Holly

Address: 2120 Spring Street, Mount Holly, NC 28120

**Phone:** (704) 827-0450

**Service(s) Offered:** Greater Mount Holly and Lucia only – food, financial assistance for rent, heat, electrical bills, and some medications. Open Monday / Wednesday / Thursday / Friday, 9:00 am – 12:00 pm. Closed Tuesday / Saturday / Sunday. Call ahead to see what information may be needed for assistance.

Agency Name: Crisis Assistance Ministry

Address: 805 West Airline Avenue, Gastonia, NC 28052

**Phone:** (704) 867-8901

Website: www.crisisassistancegastonia.org

**Service(s) Offered:** Greater Gastonia residents only who have had a recent change resulting in a financial crisis. Areas where they can help include: electric, water, or natural gas bills that are past due; utility deposits are considered in some situations; rent / mortgage payments that are past due with a written late notice from the landlord (court eviction is not required); and food help from their on-site food pantry. Must have an appointment to receive food assistance. Open Monday – Thursday, 9:00 am – 2:00 pm.

Agency Name: Dallas High Shoals Christian Ministry
Address: 305 East Trade Street, Dallas, NC 28034

**Phone:** (704) 922-1236

Website: www.dallaschristianministry.com

**Service(s) Offered:** Dallas / High Shoals / Alexis / Stanley residents – help pay electric / utility bills (gas, water); assists with food and medicine. Bring ID. Monday / Wednesday, 11:00 am – 1:00 pm (help with power bills; appointment required). Drive thru food distribution only Tuesday / Thursday, 9:00 am – 12:00 pm.

Agency Name: Gaston County Social Services

Address: 330 Dr. Martin Luther King Jr. Way, Gastonia, NC 28052

Phone: (704) 862-7510 Website: www.gastongov.com

**Service(s) Offered:** Food and Nutrition Services (SNAP / Food Stamps) is a federal food assistance program that provides low-income families the food they need for a nutritionally adequate diet. Apply online at <a href="www.epass.nc.gov">www.epass.nc.gov</a> or in person at Gaston County Department of

Health and Human Services – Social Services Division. Office hours are Monday – Friday, 8:00 am – 5:00 pm.

Agency Name: Gaston County WIC Program

Women, Infants and Children

Address: 991 West Hudson Boulevard, Gastonia, NC 28052

Phone: (704) 853-5100 Website: www.gastongov.com

**Service(s) Offered:** Serves to safeguard the health of low-income pregnant, postpartum, and breastfeeding women, infants, and children up to age 4 who are at nutritional risk. Provides nutritious foods to supplement diet, information on healthy eating, including breastfeeding promotion and support. Hours Monday – Friday, 8:00 am - 5:00 pm.

Agency Name: Gastonia Street Ministry

Address: 416 West Main Avenue, Gastonia, NC 28053

**Phone:** (704) 605-3173

Website: <a href="https://www.gastoniastreetministry.com">www.gastoniastreetministry.com</a>

**Service(s) Offered:** Serves Gaston County souls broken by addiction and unable to help themselves, single parents, mentally ill, the very young, immigrants and refugees, and all individuals struggling to survive. Services include food, clothing, and temporary shelter. Food is given out to community members the 4<sup>th</sup> Monday of each month at ministry location on West Main Avenue from 3:00 pm – 6:00 pm. Hours are Sunday – Saturday, 7:00 pm – 9:00 pm.

Agency Name: Greater Gaston Baptist Association
Address: 1607 Rankin Lake Road, Gastonia, NC 28052

 Phone:
 (704) 867-7257

 Website:
 www.ggba.net

**Service(s) Offered:** Provides food, clothing, and household items on a limited basis. Serves

Gaston County. Open Monday – Thursday, 9:00 am – 11:00 am. Call for appointment.

Agency Name: Lakeshore Christian Fellowship Food Pantry

Address: 2200 Brookneal Drive, Gastonia, NC 28054

**Phone:** (803) 548-2755

Website: www.lakeshorecf.com/food-pantry/

**Service(s) Offered:** Provides individuals and families of Gaston County with food during difficult economic seasons. Assistance provided the  $4^{th}$  Wednesday of the month from 6:30 pm - 7:15 pm on a first come, first serve basis. Times may vary during the holidays.

Agency Name: Meals on Wheels

Adult & Aging Services @ Gaston County Social Services

Address: 330 Dr. Martin Luther King Jr. Way, Gastonia, NC 28052

Phone: (704) 862-7540 Website: www.gastongov.com

**Service(s) Offered:** Meals on Wheels ensures Gaston County senior adults have access to adequate nutrition even when family support, mobility, and resources are lacking. Trusted Meals on Wheels volunteers or staff members show up daily with a hot meal and a warm small. Eligibility: serves those who are home-bound; individuals older than 59 years old; individuals whose diminished mobility makes it hard to shop for food, prepare meals, or socialize with others. Office hours Monday – Friday, 8:00 am - 5:00 pm

Agency Name: Mount Zion Restoration Church – Bountiful Blessings

Address: 2311 Crescent Lane, Gastonia, NC 28052

**Phone:** (704) 864-8616

Website: www.mtzionrestoration.com

**Service(s) Offered:** Drive thru food pantry for Gastonia residents is held Thursdays

beginning at 10:00 am.

Agency Name: New Covenant Church

Address: 631 Efird Street, Gastonia, NC 28054

**Phone:** (704) 865-7729

Website: www.nccgastonia.org/get-connected

**Service(s) Offered:** Provides individuals and families of Gastonia with food free of charge.

Distribution is Tuesdays from 11:30 am - 1:00 pm.

Agency Name: S.O.C.K.S. Inc.

Serving Our Community with Kindness in Springwood

Address: 160 Woodlawn Street, Belmont, NC 28012

**Phone:** (704) 827-8780

Website: <a href="www.unitedwaygaston.org">www.unitedwaygaston.org</a>

**Service(s) Offered:** S.O.C.K.S. serves North Belmont, Springwood and down Hickory Grove Road as far as Lane Road Extension. Program provides assistance with food, clothing, utilities,

medicine, and hospital supplies free of charge. Hours Monday – Friday, 8:00 am – 5:00 pm.

Agency Name: The Salvation Army

Address: 107 South Broad Street, Gastonia, NC 28052

**Phone:** (704) 867-6145 or (704) 869-7387 for Cold Weather Shelter Updates

Website: www.salvationarmycarolinas.org/gastonia/

National Website: www.salvationarmyusa.org

**Service(s) Offered:** Food, clothing, rent, and utility assistance for Gaston and Lincoln counties. Hours of operation: Monday – Friday, 9:00 am – 4:30 pm. Center of Hope provides shelter for men, women, and families. Shelter intake: Monday – Friday, 12:00 pm – 4:00 pm; Saturday – Sunday, 1:00 pm – 4:00 pm. Cold Weather Shelter is provided when temperatures dip below freezing and is free to anyone. Check-in between 6:00 pm and 9:00 pm. Check out is 7:00 am. No warrant check. No identification required. Community paramedics are available.

Agency Name: Washington Outreach Ministry Inc. (WOM)
Address: 2007 Capernium Road, Cherryville, NC 28021

**Phone:** (704) 769-4128

Website: <a href="https://www.washingtonmbc.org">www.washingtonmbc.org</a>

**Service(s) Offered:** WOM food ministry helps alleviate hunger insecurities and raise awareness of hunger for residents through their emergency food pantry. Serves Gaston County residents from low income families, single parents, senior citizens, unemployed individuals, disabled veterans, working poor, and anyone else in need. Food pantry is available every other Friday from 9:00 am - 12:00 pm. Contact WOM for more information or to confirm hours.

#### **Home Health**

Agency Name: Bayada Home Health Care

Address: 825 Majestic Court Suite E, Gastonia, NC 28054

Phone: (704) 864-1131 Website: www.bayada.com

Service(s) Offered: Home Nursing, Physical Therapy, Occupational Therapy, Skilled

Nursing and Speech Therapy. Open 24 hours.

Agency Name: Gaston County Social Services - Adult & Aging Services
Address: 330 Dr. Martin Luther King, Jr. Way, Gastonia, NC 28052

 Phone:
 (704) 862-7540

 Website:
 www.gastongov.com

Service(s) Offered: (1) <u>Family Caregiver Support Program</u> provides assistance to families and volunteer caregivers who provide care for their loved ones at home. Assistance may include referrals to community agencies / resources, education, funding for respite services and supplemental services such as home modifications, nutritional supplements, and adaptive equipment. (2) <u>In-Home Aide Services</u> provides services to assist elderly and disabled individuals in remaining in their own homes. (3) <u>Special Assistance In-Home Program</u> is an alternative to assisted living; qualified Medicaid eligible adults receive a package of individually designed services to prevent or delay entrance into long-term care. Office hours Monday – Friday, 8:00 am – 5:00 pm.

#### Legal Aid

Agency Name: Legal Aid of North Carolina

Address: 1508 South York Road, Gastonia, NC 28052

Phone: (704) 865-2357 Gastonia office

1-800-230-5812 Toll Free

Website: <a href="www.legalaidnc.org">www.legalaidnc.org</a>

**Service(s) Offered:** Provides free civil legal services. Representation in domestic violence, public benefits, landlord tenant, consumer fraud, bankruptcy, and unemployment compensation cases. *No criminal, traffic, divorce, accident, personal injury, child support, or custody cases.* Serving Gaston, Cleveland, and Lincoln counties. Call for office hours.

### Local / County Government

Agency Name: Bessemer City Government Offices / City Hall
132 West Virginia Avenue, Bessemer City, NC 28016

**Phone:** (704) 629-5542

Website: www.bessemercity.com

Office Hours: Monday – Friday, 8:00 am - 5:00 pm

Agency Name: City of Belmont

Address: 1401 East Catawba Street, Belmont, NC 28012

**Phone:** (704) 825-5586

Website: www.cityofbelmont.org

Office Hours: Monday – Friday, 8:00 am – 5:00 pm

Agency Name: City of Cherryville

Address: 116 South Mountain Street, Cherryville, NC 28201

**Phone:** (704) 435-1700

Website: <u>www.cityofcherryville.com</u>

Office Hours: Monday – Friday, 8:00 am – 5:00 pm

Agency Name: City of High Shoals

Address: 101 Thompkins Street, High Shoals, NC 28077

**Phone:** (704) 735-1651

Website: www.cityofhighshoals.com

Office Hours: Monday – Friday, 8:00 am – 5:00 pm

Agency Name: City of Gastonia

Address: 181 S. South Street, Gastonia, NC 28052

**Phone:** (704) 866-6714

Website: <u>www.cityofgastonia.com</u>

Office Hours: Monday – Friday, 8:00 am – 5:00 pm

Agency Name: City of Lowell

Address: 101 West First Street, Lowell, NC 28098

Phone: (704) 824-3518 Website: www.lowellnc.com

Office Hours: Monday – Friday, 8:30 am - 5:00 pm

Agency Name: City of Kings Mountain

Address: 101 West Gold Street, Kings Mountain, NC 28086

Phone: (704) 734-0333 Website: www.cityofkm.com

Office Hours: Monday – Friday, 8:30 am – 5:00 pm

Agency Name: City of Mount Holly

Address: 400 East Central Avenue, Mount Holly, NC 28120

 Phone:
 (704) 827-3931

 Website:
 www.mtholly.us

Office Hours: Monday – Friday, 8:00 am - 5:00 pm

Agency Name: Gaston County Administration Offices
Address: 128 West Main Avenue, Gastonia, NC 28052

Phone: (704) 866-3100 Website: www.gastongov.com

Office Hours: Monday – Friday, 8:30 am - 5:00 pm

Agency Name: Town of Cramerton

Address: 155 North Main Street, Cramerton, NC 28032

Phone: (704) 824-4337 Website: www.cramerton.org

Office Hours: Monday – Friday, 8:00 am – 5:00 pm

Agency Name: Town of Dallas

Address: 210 North Holland Street, Dallas, NC 28034

 Phone:
 (704) 922-3176

 Website:
 www.dallasnc.net

Office Hours: Monday – Friday, 8:00 am – 5:00 pm

Agency Name: Town of McAdenville

Address: 163 Main Street, McAdenville, NC 28101

**Phone:** (704) 824-3190

Website: www.townofmcadenville.org

Office Hours: Monday – Friday, 8:30 am – 4:30 pm

Agency Name: Town of Ranlo

Address: 1624 Spencer Mountain Road, Gastonia, NC 28054

**Phone:** (704) 824-3461

Website: www.townofranlo.org

Office Hours: Monday – Friday, 8:30 am - 5:00 pm

Agency Name: Town of Stanley

Address: 416 Highway 27 South, Stanley, NC 28164

**Phone:** (704) 263-4779

Website: <a href="https://www.townofstanley.org">www.townofstanley.org</a>

Office Hours: Monday – Friday, 8:30 am – 5:00 pm

#### **Medical Care**

Agency Name: CaroMont Regional Medical Center Address: 2525 Court Drive, Gastonia, NC 28054

**Phone:** (704) 834-2000

Website: www.caromonthealth.org

Service(s) Offered: Emergency Center, maternity care, heart & vascular, women's health,

surgery, imaging, gastroenterology, cancer care, rehabilitation, and orthopedic services.

Agency Name: CaroMont Regional Medical Center – Mount Holly
Address: 451 East Charlotte Avenue, Mount Holly, NC 28120

**Phone:** (980) 834-2266

Website: www.caromonthealth.org

Service(s) Offered: Emergency Center – CT scans, X-Ray, and Ultrasounds. 24-hour facility.

Freestanding Emergency Room, Not an urgent care.

Agency Name: Kintegra Health

Admin. Office: 200 East Second Avenue, Gastonia, NC 28052 Customer Support: 613 East Franklin Boulevard, Gastonia, NC 28054

Phone: (704) 874-1900 (Administrative Office)

(704) 874-3316 (Customer Service)

Appointments: (704) 874-3316 Website: www.kintegra.org

**Service(s) Offered:** Covid vaccinations and testing; Medical, Dental, and Behavioral services; Medication Assisted Treatment (MAT); Pharmacy services; School Based Health; and Support Services and Programs. For Medical or Behavioral Health Services at any of their locations, call the Central Appointment Line at (704) 874-3316. Hours vary per location.

#### Mental Health

Agency Name: Gaston Skills

Address: 1301 Bessemer City Road, Gastonia, NC 28052

Phone: (704) 869-0300 Website: www.gastonskills.org

**Service(s) Offered:** Programs for adults with developmental and emotional needs. Mental, Intellectual, Disabled and Physical health assistance. Open Monday – Thursday, 8:00 am – 3:30 pm.

Closed Friday.

Agency Name: Infinite Beginnings, LLC

Address: 201 West Second Avenue Suite A & F, Gastonia, NC 28052

**Phone:** (704) 671-4047 **Crisis Line:** (704) 777-6017

Website: www.infinitebeginningsnc.com

Service(s) Offered: Adult Day Treatment Program, Outpatient Therapy, Case

Management, Medication Management, SAIOP and Peer / Individual support. Therapy for kids

ages 12 and up. Open Monday - Friday, 7:30 am - 5:00 pm.

Agency Name: Kintegra Health

Admin. Office: 200 East Second Avenue, Gastonia, NC 28052

Customer Support: 613 East Franklin Boulevard, Gastonia, NC 28054

Phone: (704) 874-1900 (Administrative Office)

(704) 874-3316 (Customer Service)

Appointments: (704) 874-3316 Website: www.kintegra.org

**Service(s) Offered:** Covid vaccinations and testing; Medical, Dental, and Behavioral services; Medication Assisted Treatment (MAT); Pharmacy services; School Based Health; and Support Services and Programs. For Medical or Behavioral Health Services at any of their locations, call the Central Appointment Line at (704) 874-3316. Hours vary per location.

Agency Name: Partners Behavioral Health Management
901 South New Hope Road, Gastonia, NC 28054

Phone: 1-888-235-4673 (Member and Recipient Services Line)

**Crisis Line:** 1-833-353-2093 (24 hours/day every day)

Website: <a href="https://www.partnersbhm.org">www.partnersbhm.org</a>

**Service(s) Offered:** Provides mental health and substance abuse services for 9 counties. Also offers IDD and TBI services. Visitors should call before going to any Partners office. Normal business hours are Monday – Friday, 8:00 am - 5:00 pm.

Agency Name: Partnership for Children of Lincoln & Gaston Counties

Address: 120 Roechling Street, Dallas, NC 28034

 Phone:
 (704) 922-0900

 Website:
 www.pfclg.org

**Service(s) Offered:** The Partnership is a nonprofit organization that provides services, advocates and collaborates with others to ensure the well-being of children, ages birth to 5, so they can reach their health, developmental, and educational potential. Services are provided through Smart Start, an early childhood initiative, and include early childhood education and childcare referrals.

Agency Name: Phoenix Counseling Center

Admin Office:839 Majestic Court Suite 1, Gastonia, NC 28054Outpatient Office:2505 Gaston Memorial Drive, Gastonia, NC 28054Phone:(704) 396-6747 (Gastonia Administrative Offices)

(704) 842-6359 (Gastonia Outpatient Office)

**24-hour Crisis Line:** 1-855-527-4747 **Website:** www.phoenixcc.us

Service(s) Offered: Mental health and substance abuse; trauma, domestic violence, sexual assault; Inpatient Detox Center, 24 Crisis Services. Open Monday – Thursday, 8:00 am – 5:00 pm;

Friday, 8:00 am - 12:00 pm. Walk-ins welcome.

## Miscellaneous (Other Services)

Agency Name: American Red Cross

Address: 214 Franklin Boulevard, Gastonia, NC 28052

Phone: (704) 864-2623 Website: www.redcross.org

**Service(s) Offered:** Community Disaster Service Centers, Disaster Donations, Emergency Preparedness and Response Training, Armed Forces Emergency Services, CPR instruction, First Aid instructions, Blood Drive Services.

Agency Name: Cancer Services of Gaston County

Address: 306 South Columbia Street, Gastonia, NC 28054

**Phone:** (704) 864-1271

Website: <u>www.gastoncancerservices.org</u>

**Service(s) Offered:** Medication assistance programs, transportation, medical equipment / supplies; liquid nutrition and wigs. Prevention and early detection cancer programs. Open 9:00 am - 5:00 pm, Monday - Thursday, and 9:00 am - 12:00 pm, Friday. Must be a Gaston County resident with a cancer diagnosis.

Agency Name: Crisis Pregnancy Center of Gaston County

Main Office: 700 Robinson Road, Gastonia, NC 28056

Phone: (704) 867-3706 (Main Office number and after-hours helpline)

Website: www.cpcgaston.com

**Service(s) Offered:** Free pregnancy tests, peer counseling, maternity clothes, baby clothes birth to 12 months and support groups. Limited ultrasounds. Offers parenting classes. Open Monday / Tuesday / Wednesday, 8:30 am - 5:00 pm; Thursday, 8:30 am - 7:00 pm; and Friday, 8:30

am – 2:30 pm. Call center before arriving. Three other Gaston County locations also.

#### 3 Other Locations: CP East (Belmont / Mount Holly)

399 Belmont-Mount Holly Road, Belmont, NC 28012

(704) 827-0806

Appointment hours: Tuesday and Thursday, 9:00 am - 3:00 pm.

#### CP North (Dallas / High Shoals / Stanley)

717 Gastonia Technology Parkway, Dallas, NC 28034

(704) 349-3497

Appointment Hours: Monday / Tuesday / Wednesday, 10:00 am - 12:00 pm. Appointments also available for Spanish speakers.

#### CP Northwest (Cherryville / Bessemer City)

607 East First Street, Cherryville, NC 28021

(704) 729-6709

Appointment hours: Wednesdays, 9:00 am - 12:00 pm.

Agency Name:Mediation Center of the Southern PiedmontAddress:410 West Franklin Boulevard #D, Gastonia, NC 28052

**Phone:** (704) 868-9576

Website: www.mediationcsp.com

**Service(s) Offered:** Non-profit organization serving Gaston, Lincoln, and Cleveland counties. Mission of the center is to provide mediation services and restorative justice programs to assist individuals in resolving their disputes in a confidential, affordable, and peaceful manner by providing trained mediators in a neutral setting. Contact the center for assistance.

Agency Name: PACE

Program for All-inclusive Care for the Elderly

Address: 1875 Remount Road, Gastonia, NC 28054

**Phone:** (855) 327-7852 toll free

(704) 874-0600

Website: www.seniortlc.org

Service(s) Offered: Comprehensive health care program for senior adults who have disabilities or health concerns and wish to remain in their home while receiving all needed medical and supportive services. PACE services are personalized to meet an individual's needs. The program offers: medical services / medications, nutritious meals / transportation, personal care services /

skilled nursing care, local medical specialists, PACE Day Center, and in-home services. Medicaid and Medicare are accepted. Eligibility: older than 54 years of age; must reside in Gaston County or parts of Lincoln and Cleveland counties. Office hours Monday – Friday, 8:00 am – 5:00 pm.

Agency Name: Veteran's Services, Gaston County
Address: 965 Roberts Drive, Gastonia, NC 28054

**Phone:** (704) 866-3606

Website: www.gastongov.com/789/Veterans-Services

Email: VeteranServices@gastongov.com

**Service(s) Offered:** Veteran survivor's benefits, veteran burial benefits, veteran education

benefits and veteran benefits. Hours are Monday – Friday, 8:00 am – 5:00 pm.

Agency Name: Vocational Rehabilitation

Address: 109 West Eighth Avenue, Gastonia, NC 28054

 Phone:
 (704) 915-3040

 Website:
 www.ncdhhs.gov

Service(s) Offered: Evaluation for employment training and job coaching services. Hours

are Monday – Friday, 8:00 am – 5:00 pm.

#### Rent / Utility / Housing

Agency Name: Belmont Community Organization
Address: 91 East Catawba Street, Belmont, NC 28012

**Phone:** (704) 825-4526

Website: www.belmontcommunityorg.info

**Service(s) Offered:** Belmont area only – food, clothing, furniture, appliances, household items, and limited financial assistance for medication, rent, and utilities. Open Monday – Friday, 9:00 am - 1:00 pm. Closed the week of July  $4^{th}$  and also follows the Gaston County Schools' winter holiday schedule.

Agency Name: Belmont Housing Authority

Address: 51 Flowers Court, Belmont, NC 28012

 Website:
 www.bhanc.org

 Phone:
 (704) 825-9376

**Service(s) Offered:** Low income housing. Management office hours are Monday – Thursday,

9:00 am - 12:00 pm, and 2:00 pm - 5:00 pm. Closed Fridays and holidays.

Agency Name: Bessemer City Crisis Center

Address: 315 East Virginia Avenue, Bessemer City, NC 28016

**Phone:** (704) 629-2147

**Service(s) Offered:** Bessemer City area only – food, clothing, medicine, utilities, rent and

fuel assistance. Open Tuesday – Friday, 11:00 am – 4:00 pm.

Agency Name: Catherine's House

Address: 141 Mercy Drive, Belmont, NC 28012

**Phone:** (704) 825-9599

Website: www.catherineshouseinc.org

Service(s) Offered: Transitional housing for women and children who are homeless. Open

Monday – Friday, 8:30 am - 5:30 pm.

Agency Name: Cherryville Area Ministries

Address: 212 North Mountain Street, Cherryville, NC 28021

**Phone:** (704) 435-3816

Website: www.cherryvilleareaministries.weebly.com

Service(s) Offered: Cherryville area only – clothing, food boxes, medicine, utilities, gas, and rent. Assistance hours Monday / Tuesday / Thursday, 8:30 am – 12:00 pm, and 1:45 pm – 3:00 pm. Closed Wednesday / Friday / Saturday / Sunday. Thrift store open Monday – Friday, 8:00 am – 5:00

pm, and Saturday, 8:00 am - 12:00 pm.

Agency Name: City of Gastonia - Division of Housing & Community

Engagement

Address: 150 South York Street, Gastonia, NC 28052

**Phone:** (704) 866-6752

Website: <a href="www.cityofgastonia.com">www.cityofgastonia.com</a>

Service(s) Offered: Rehabilitation for Housing Repairs; Grant or Loan Info.; Down payment

program assistance for first time home buyers. Open Monday – Friday, 8:00 am – 5:00 pm.

Agency Name: Community Relief Organization of Mount Holly

Address: 2120 Spring Street, Mount Holly, NC 28120

**Phone:** (704) 827-0450

**Service(s) Offered:** Greater Mount Holly and Lucia only – food, financial assistance for rent, heat, electrical bills, and some medications. Open Monday / Wednesday / Thursday / Friday, 9:00 am - 12:00 pm. Closed Tuesday / Saturday / Sunday. Call ahead to see what information may be needed for assistance.

Agency Name: Crisis Assistance Ministry

Address: 805 West Airline Avenue, Gastonia, NC 28052

**Phone:** (704) 867-8901

Website: www.crisisassistancegastonia.org

Service(s) Offered: Greater Gastonia residents only who have had a recent change

resulting in a financial crisis. Areas where they can help include: electric, water, or natural gas bills that are past due; utility deposits are considered in some situations; rent / mortgage payments that are past due with a written late notice from the landlord (court eviction is not required); and food help from their on-site food pantry. Must have an appointment to receive food assistance. Open Monday – Thursday, 9:00 am - 2:00 pm.

Agency Name: Dallas High Shoals Christian Ministry
Address: 305 East Trade Street, Dallas, NC 28034

**Phone:** (704) 922-1236

Website: www.dallaschristianministry.com

**Service(s) Offered:** Dallas / High Shoals / Alexis / Stanley residents – help pay electric / utility bills (gas, water); assist with food and medicine. Bring ID. Monday / Wednesday, 11:00 am – 1:00 pm (help with power bills; appointment required). Drive thru food distribution only Tuesday / Thursday, 9:00 am – 12:00 pm.

Agency Name: Gaston College – Finish Line Grant Address: 201 US Highway 321, Dallas, NC 28034

Phone: (704) 922-6200 Website: www.gaston.edu

Service(s) Offered: Grant program helps Gaston College students facing unforeseen

financial emergencies. Assistance may include vehicle repairs or insurance, utility bills, unexpected medical bills, childcare expenses, and course materials. Must be a Gaston College student from Gaston or Lincoln counties and have completed at least 50% of their degree or credential program. Each student recipient is limited to \$1,000 per semester.

Agency Name: Gaston County Social Services

Address: 330 Dr. Martin Luther King Jr. Way, Gastonia, NC 28052

Phone: (704) 862-7889 Website: www.gastongov.com **Service(s) Offered:** Crisis Intervention Program (CIP) is a federally-funded program that assists individuals and families who are experiencing a heating or cooling-related crisis. Low Income Energy Assistance Program (LIEAP) provides assistance with heating expenses for incomeeligible households once a year. Apply online through <a href="www.epass.nc.gov">www.epass.nc.gov</a> or in person. Office hours are Monday – Friday, 8:00 am – 5:00 pm.

Agency Name: Gastonia Housing Authority

Address: 340 West Long Avenue, Gastonia, NC 28052

Phone: (704) 864-6771 Website: www.ghanc.org

**Service(s) Offered:** Public Housing, Section 8. No emergency housing. Office hours are

Monday – Thursday, 9:00 am – 4:00 pm. Closed Friday.

Agency Name: Gastonia Street Ministry

Address: 416 West Main Avenue, Gastonia, NC 28053

**Phone:** (704) 605-3173

Website: www.gastoniastreetministry.com

**Service(s) Offered:** Serves Gaston County souls broken by addiction and unable to help themselves, single parents, mentally ill, the very young, immigrants and refugees, and all individuals struggling to survive. Services include food, clothing, and temporary shelter. Food is given out to community members the 4<sup>th</sup> Monday of each month at ministry location on West Main Avenue from 3:00 pm to 6:00 pm. Hours are Sunday – Saturday, 7:00 pm – 9:00 pm.

Agency Name: Habitat for Humanity of Gaston County

Address: 1840 East Franklin Boulevard, Gastonia, NC 28054

**Phone:** (704) 864-6536

Website: <u>www.habitatgaston.org</u>

**Service(s) Offered:** Partners with families to provide new homes or home repairs with an affordable mortgage. Open Tuesday – Friday, 9:00 am – 6:00 pm, and Saturday, 9:00 am – 5:00 pm.

Agency Name: Our Neighbors, Inc.

Address: 512-B Willow Street, Gastonia, NC 28054

Mailing Address: PO Box 2466, Gastonia, NC 28053

**Phone:** (704) 755-5676

Website: www.our-neighbors.org

**Service(s) Offered:** Opportunities for individuals needing assistance with affordable housing. Inquires or applications in writing only to agency's mailing address. No emergency housing.

Agency Name: Partners Behavioral Health Management
Address: 901 South New Hope Road, Gastonia, NC 28054

**Phone:** (704) 884-2514

Website: <a href="www.partnersbhm.org">www.partnersbhm.org</a>
Email: <a href="mailto:busing@partnersbhm.org">housing@partnersbhm.org</a>

Service(s) Offered: Homeless Permanent Supportive Housing. Office hours are Monday –

Friday, 8:00 am - 5:00 pm.

Agency Name: S.O.C.K.S. Inc.

(Serving Our Community with Kindness in Springwood)

Address: 160 Woodlawn Street, Belmont, NC 28102

**Phone:** (704) 827-8780

Website: www.unitedwaygaston.org

**Service(s) Offered:** S.O.C.K.S. serves North Belmont, Springwood and down Hickory Grove Road as far as Lane Road Extension. Program provides assistance with food, clothing, utilities, medicine, and hospital supplies free of charge. Hours are Monday – Friday, 8:00 am – 5:00 pm.

Agency Name: The Salvation Army Center of Hope Shelter Address: 107 South Broad Street, Gastonia, NC 28052

**Phone:** (704) 867-6145 or (704) 869-7387 for Cold Weather Shelter Updates

Website: www.salvationarmycarolinas.org/gastonia/

National Website: <a href="https://www.salvationarmyusa.org">www.salvationarmyusa.org</a>

Service(s) Offered: Provides shelter for men, women, and families. Shelter intake: Monday – Friday, 12:00 pm – 4:00 pm; Saturday – Sunday, 1:00 pm – 4:00 pm. Cold Weather Shelter is provided when temperatures dip below freezing. Free to anyone. Check-in between 6:00 pm and 9:00 pm. Check out is 7:00 am. No warrant check. No identification required. Community paramedics are available. Other services provided include food, rent, utility, and medicine assistance during hours of operation Monday – Friday, 9:00 am – 4:30 pm.

### **Support Groups**

Agency Name: Alcoholics Anonymous – Gaston County
\*Will be referred to a local office when you call

 Phone:
 1-800-839-1686

 Website:
 www.aa.org

Service(s) Offered: Alcohol Dependency Support Groups; Adult Children of Alcoholics

Support Groups. Treatment Hotline.

Agency Name: Depression & Bipolar Support Alliance-Charlotte

**Phone:** 1-800-826-3632 or (704) 802-9140

Website: <a href="www.dbsacharlotte.org">www.dbsacharlotte.org</a>
Email: <a href="mailto:info@dbsacharlotte.org">info@dbsacharlotte.org</a>

**Service(s) Offered:** In-person and online mental health related support groups.

Agency Name: NA (Narcotics Anonymous)

NC Region of NA (for entire state)

Southern Foothills Area (Greater Gastonia) of NA

**Phone:** 1-855-227-NCNA (6262) (statewide)

Phone: 1-866-997-9559 24-hour Hotline: 1-855-613-2762

Website: <a href="https://www.na.org">www.na.org</a> or <a href="https://www.sfana.com">www.sfana.com</a>

## **Transportation**

Agency Name: Carolina Specialty Transport

Address: 438 East Long Avenue, Suite 2, Gastonia, NC 28054

**Phone:** (704) 824-2455

Website: www.carolinaspecialtytransport.com

**Service(s) Offered:** Ambulatory, wheelchair, special needs, bariatric, long distance and special event transportation. Non-emergency transport. Office hours 5:00 am – 7:00 pm. Transport services available 24 hours a day.

Agency Name: City of Gastonia Bus Line

Address: 121 North Oakland Street, Gastonia, NC 28052

**Phone:** (704) 866-6855

Website: <a href="www.cityofgastonia.com/city-bus-service">www.cityofgastonia.com/city-bus-service</a>

Service(s) Offered: Public transportation. Hours of operation: Monday – Friday, 5:30 am – 6:30 pm, and Saturday, 8:00 am – 6:00 pm. Buses do not operate on these holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day. Buses operate on a Saturday schedule on these holidays: Martin Luther King Jr. Day, Good Friday, Friday after Thanksgiving, and Christmas Eve.

Agency Name: Gaston County ACCESS

Address: 816 West Mauney Avenue, Gastonia, NC 28052

**Phone:** (704) 866-3206

**Service(s) Offered:** Provides timely, cost efficient, high quality, general public, and human service transportation (Medicaid, senior citizens, Work First and elderly disabled). Hours Monday – Friday, 4:00 am -6:00 pm.

Agency Name: Metro Cab

Address: 1104 East Ozark Avenue, Gastonia, NC 28054

**Phone:** (704) 852-4147

Website: <a href="www.metrocabgastonia.com">www.metrocabgastonia.com</a>

**Service(s) Offered:** Local and long distance taxi service. School pick up and drop off. Medical transport and wheelchair service / airport service. Open daily 4:00 am – 8:00 pm.